

Addendum 1

Date: 18.12.2019

Standard Set of Deviations

Sr. No	Section No.	Section Name	Page No.	Point	Response
1.	2.2	Other Important Information Related to Bid	12	1. Earnest Money Deposit (EMD) - Online Rs. 2,00,000 (Rupees Two Lakhs Only) 2. RFP Document Fee to be paid via Online Payment Gateway mode only. Rs. 5000 + GST @18%	Revised Clause to be read as: 1. Earnest Money Deposit (EMD) - Online Rs. 2,00,000 (Rupees Two Lakhs Only) 2. RFP Document Fee to be paid via Online Payment Gateway mode only. Rs. 5000 + GST @18% MSME organizations may be exempted from Earnest Money Deposit, however bidder have to upload valid MSME certificate on eTender portal. Incase MSME certificate is found to be invalid, bidder shall have to submit Bank Guarantee of EMD amount Rs. Rs. 2,00,000 (Rupees Two Lakhs Only)
2.	3.24	Prequalification criteria PQ 6	20	OEM MAF Submission: The Bidder should be authorized service provider / dealer / reseller / channel partner of HP, DELL and Canon OEMs. Authorization Letter from HP, DELL and Canon OEMs.	Revised Clause to be read as: OEM Partner Certificate Submission: The Bidder should be authorized service provider / dealer / reseller / channel partner of HP, DELL and Canon OEMs. Authorization Letter or Partner Certificate from HP, DELL and Canon OEMs.



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3.	4.1.1	Helpdesk Support	25	Implement a call logging system in line with the severity levels as per the SLAs.	Revised clause to be read as: Implement a call logging system in line with the severity levels as per the SLAs. Service provider shall bring their own call logging / ticketing / incident tracking system to be used during contract period. Access to call logging system shall be shared with MMRC.
4.	4.7.5	Calculation of Penalty	35	Servers System(s): The run time for Servers and Server system is 24x7 for all 365 days. Server Systems refers all the connected components to the server such as all Networking equipment, Power supply systems (UPS) etc.	Revised clause to be read as: Servers System(s): The run time for Servers and Server system is 9.00 AM to 7.00PM on all working days . Server Systems refers all the connected components to the server such as all Networking equipment, Power supply systems (UPS) etc. However, in case of any incident in Server systems in non-working hours, service provider shall provide support on call basis. Downtime for SLA shall be calculated as per standard working hours. Time required for Hardware OEM to resolve any hardware related issues shall not be considered as downtime for SLA.
5.	4.7.5	Calculation of Penalty	35	Desktops and Peripherals for priority users: The run time for the desktops and peripherals will be 24x7 for all working days.	Revised Clause to be read as: Desktops and Peripherals for priority users: The run time for the desktops and peripherals will be 9.00 AM to 7.00PM on all working days. However, in case of any incident in Server systems in non-working hours, service provider shall provide support on call basis. Downtime for SLA shall be calculated as per standard working hours. Time required for Hardware OEM (incase hardware is in OEM



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					warranty) to resolve any hardware related issues shall not be considered as downtime for SLA.
6.	4.7.5	Calculation of Penalty	36	Penalty charges should be limited to the 10% of contract value till the end of contract period. However, MMRC has right to blacklist the bidder on non-performance.	Revised clause to be read as: Penalty charges should be limited to the 10% of contract value till the end of contract period. However, MMRC has right to blacklist the bidder on non-performance. In this case, MMRC reserves the right to cancel the order and terminate the contract and recoveries, if any, will be made from invoices/bills or Service Provider's security deposit.
7.	Annexures	Annexure G: List of hardware and serial number			New clause added as: Annexure G: List of hardware and serial number

Annexure G: List of hardware and serial number

Sr No.	QTY	Brand Name	Model No.	Serial number
Desktop Details				
1	21	Lenovo	Think Centre M73	PG002CB5
2				PG002DSB
3				PG002BWL
4				PG002DVJ
5				PG002BN0
6				PG002DNT
7				PG002BPA
8				PG002EYY
9				PG002E8F
10				PG002BJD
11				PG002BSC
12				PG002BN8
13				PG0029CX
14				PG002CC0
15				PG002BHT
16				PG002C4E
17				PG002CB4
18				PG001V4G
19				PG001V8R
20				PG001VAR
21				PG001V5Z
22	13	LENOVO, i3		PG00DLNN
23				PG00DLNG
24				PG00DLNM
25				PG00DLNC
26				PG00DLNP
27				PG00DLNQ
28				PG00DLNK
29				PG00DLNL
30				PG00DLNF
31				PG00DLND
32				PG00DLNJ
33				PG00DLNE
34				PG00DLNH
35	15	LENOVO, i5		PG00DLMN
36				PG00DLMK
37				PG00DLMV
38				PG00DLMY
39				PG00DLMW
40				PG00DLMT
41				PG00DLMR
42				PG00DLMX
43				PG00DLMP



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Sr No.	QTY	Brand Name	Model No.	Serial number
Desktop Details				
44				PG00DLMS
45				PG00DLMJ
46				PG00DLMU
47				PG00DLMQ
48				PG00DLMM
49				PG00DLML
50	20	HP	406 G1 i3	INA537R0VC
51				INA537R0XL
52				INA537R0ZJ
53				INA537R0VR
54				INA537R0TR
55				INA537R0X2
56				INA537R0Z8
57				INA537ROWY
58				INA537R0YL
59				INA537R0TG
60				INA537R0ZF
61				INA537R0TS
62				INA537R0X9
63				INA537R0Y0
64				INA537R0XC
65				INA537R0VM
66				INA537R0Y2
67				INA537R0T8
68				INA537R108
69				INA537R10T
70	10	HP	406 G1 i3	INA611ZSRX
71				INA611ZSPZ
72				INA611ZSS0
73				INA611ZSJL
74				INA611ZSH9
75				INA611ZSN1
76				INA611ZSRL
77				INA611ZSPF
78				INA611ZSH2
79				INA611ZSM4
80	10	KBS	Attitude	160234407
81				160234410
82				160234411
83				160234412
84				160234413
85				160234414
86				160234415
87				160234416
88				160234408



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Sr No.	QTY	Brand Name	Model No.	Serial number
Desktop Details				
89				160234409
90	20	Dell i5	Optiplex 9020	FMVYXC2
91				FMXRXC2
92				FMPSC2
93				FMQXXC2
94				FMTZXC2
95				FMPYXC2
96				FMSXXC2
97				FMVVXC2
98				FMYRXC2
99				FMVRXC2
100				FMTTXC2
101				FMXZXC2
102				FMRVXC2
103				FMQTXC2
104				FMT0YC2
105				FMQZXC2
106				FMRZXC2
107				sm4
108				FMWWXC2
109				FMXWXC2
110	20	Dell i3	Vostro 3250	70PWFD2
111				3Y4YFD2
112				G4XSXC2
113				3YBSFD2
114				3XWVFD2
115				3YBOGD2
116				G4XYXC2
117				3Y80GD2
118				3Y6RFD2
119				3Y8XFD2
120				3YBVFD2
121				3Y7TFD2
122				3Y9WFD2
123				6ZYVFD2
124				3Y8ZFD2
125				3Y7YFD2
126				G57WXC2
127				3Y50GD2
128				3Y8VFD2
129				3Y5SFD2
130	15	Dell i3	Dell Vostro3250	5SZYQG2
131				5T3YQG2
132				5SSZQG2
133				5T20RG2



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Sr No.	QTY	Brand Name	Model No.	Serial number
Desktop Details				
134				5RYYQG2
135				5S3ZQG2
136				5S53RG2
137				5S4XQG2
138				5T12RG2
139				5T52RG2
140				5SG1RG2
141				5SHZQG2
142				5SS1RG2
143				5S6YQG2
144				5S80RG2
145				GDCQ882
146				7XWVXC2
147	5	Dell i5	Optiplex 9020	7Y7TXC2
148				DTDH882
149				7XZYXC2
150				CZ3YQG2
151				CZV0RG2
152				CZ9YQG2
153				CZJWQZ2
154				CZ4XQG2
155				CZ2ZQG2
156				CZH3RG2
157	15	Dell i3	Dell Vostro3250	CZ5WQG2
158				CZR2RG2
159				CZ2YQG2
160				CZPZQG2
161				D0BZQG2
162				D06YQG2
163				D07YQG2
164				D03YQG2
165				22PTXJ2
166				22CSXJ2
167	5	Dell i5	Optiplex 3050	22TNXJ2
168				234NXJ2
169				22NMXJ2
170				6YTSXJ2
171				6QJTXJ2
172	5	Dell i3	Dell Vostro3268	6QPRXJ2
173				6Q2NXJ2
174				6QQRXJ2
175				9GJDNK2
176	5	Dell i3	Dell Vostro 3268	9GL5NK2
177				9HZ5NK2
178				9GTBNK2



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Sr No.	QTY	Brand Name	Model No.	Serial number
Desktop Details				
179				6RB7NK2
180	5	Dell i3	Dell Optiplex 9020	3LRKQM2
181				3MHPQM2
182				3MWKQM2
183				3MZRQM2
184				3LGPQM2
185	5	Dell i3	Dell Vostro 3268	B3GCFN2
186				B356FN2
187				B2V8FN2
188				B2ZBFN2
189				B3V5FN2
190	5	Dell i5	Dell Optiplex 3050	J2VFGP2
191				J2XFGP2
192				J2WMGP2
193				J2LNGP2
194				J2YDGP2
195	10	Dell i5	Dell Vostro 3268	5X1MGP2
196				5WZNGP2
197				5WNFGP2
198				5WMLGP2
199				5X2NGP2
200				5X3NGP2
201				5WNHGP2
202				5WMMGP2
203				5WPKGP2
204				5XOLGP2
205	30	Dell i5	Dell 3470	1TRH9R2
206				1T2H9R2
207				1S1D9R2
208				1V1G9R2
209				1VBG9R2
210				1VYD9R2
211				1RSC9R2
212				1V0H9R2
213				1RY89R2
214				1W6F9R2
215				1SED9R2
216				1SBC9R2
217				1SLH9R2
218				1WCC9R2
219				1SKB9R2
220				1S2H9R2
221				1W9G9R2
222				1SQ89R2
223				1RZD9R2



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Sr No.	QTY	Brand Name	Model No.	Serial number
Desktop Details				
224				1RRD9R2
225				1V589R2
226				1SNC9R2
227				1RR89R2
228				1V8D9R2
229				1S2F9R2
230				1V489R2
231				1VBF9R2
232				1T0H9R2
233				1RWC9R2
234				1SWC9R2
AIO Desktop Details				
185				27XF152
186				F5XF152
187	5	Dell	Optiplex 9030 AIO	F7XF152
188				48XF152
189				B6XF152
190	1	Dell	Optiplex 7440 AIO	CMCR6C2
191	1	Dell	Optiplex 3464 AIO	3VVQXH2
		Dell	Optiplex7460	4WCP9W2
192				J9QXDV2
193				J9QTDV2
194	5	Dell	Optiplex 7460 AIO	J9QVDV2
195				J9QSDV2
196				J9QWD2

Sr No.	QTY	Brand Name	Model No.	Serial No
Printer Details				
1	1	Canon	Canon Digital MFD IR 2525	FRZ86468
2	2	Canon	Canon 2220	RQT50053
3				RQT50090
4	6	HP	HP LaserJet Pro MFP M126NW	CNB6H307G5
5				CNB6H307HH
6				CNB6H307LG
7				CNB6H307Q3
8				CNB6H30BX9
9				CNB6H30D0V
10	1	HP	HP LaserJet Pro MFP M128fN	CNB7H282Q0
11	1	RICHO	RICOH SP 3510 SF	FRZ86468
12	1	RICHO	RICOH SP C250 SF	X105P401193
13	6	HP	HP OfficeJet Pro 8610 E-All in One	CN4C1E31M5
14				CN48CDX2MH
15				CN48PDX1G0



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Sr No.	QTY	Brand Name	Model No.	Serial No
16				CN48CDX2N2
17				CN4C1E31M3
18				CN53HEX016
19	1	HP	HP OfficeJet Pro 8610 E-All in One	CN48TDX1DF
20				WCM40711
21				WCM37008
22				WCM40466
23				WCM40748
24				WCM40750
25				WCM40522
26				WCM40366
27	15	canon	Canon 3010	WCM35616
28				WCM36294
29				WCM37012
30				WCM40746
31				WCM40726
32				WCM40710
33				WCM40511
34				WCM40628
35	2	Canon	Canon Printer (C 3320)	RJV02333
36				RJV02334
37	1	HP	HP colour laserjet M476 DW	CNB7HBXFLP
38				WCM81347
39				WCM73923
40				WCM76893
41				WCM76895
42	10	Canon	Canon 3010	WCM77720
43				WCM76889
44				WCM71617
45				WCM76894
46				WCM77721
47				WCM76892
48	4	HP	HP LaserJet 1025	CNF1X44533
49				CNF1X45377
50				CNF1X45373
51				CNF1X45379
52	5	Canon	Canon 3010	WXM07097
53				WXM07098
54				WXM09289
55				WXM07099
56				WXM06698
57	1	HP	HP LaserJet Pro MFP M128fN	CNB7J4J5PN
58	1	Canon	Canon MF 226 DN	RVJ-15749
59	5	Canon	Canon 3010	WXM24860
60				WXM24862



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Sr No.	QTY	Brand Name	Model No.	Serial No
61				WXM25267
62				WXM24857
63				WXM25265
64	1	Canon	Canon (C 3320)	RJV03594
65	1	Canon	Canon (C 3320)	RJV04998
66	1	Canon	Canon MF 729CX	TWY04411
67				CN7354H05R
68				CN7354H08Y
69				CN7354H0F6
70				CN7354H0F8
71	9	HP	HP Inkjet 3635	CN7354H0FG
72				CN7354H0FM
73				CN7354H0FR067Q
74				CN7354H0FV
				CN7354H0G6
75		HP	HP OfficeJet Pro 8600Plus - All-In-One	CN25HBK0GT
	2	HP	HP OfficeJet Pro 8710 -All in One	CN8B9DW02P
		HP	HP OfficeJet Pro 8710 -All in One	CN8B9DW01T
76	1	HP	HP OfficeJet Pro 8610 E-All in One	CN56BFX2MF
77				Z6ZZB8KJ9C00HH
78				Z6ZZB8KJ9C00AF
79				Z6ZZB8KJ9C004C
80				Z6ZZB8KJ9C00KG
81	10	SAMSUNG	Samsung SCX-3401	Z6ZZB8KJ9C0002
82				Z6ZZB8KJ9C00JYT
83				Z6ZZB8KJ9C00CZ
84				Z6ZZB8KJ9C0063
85				Z6ZZB8KJ9C003AB
86				Z6ZZB8KJ9C00JC
87	1	Epson	Epson LB50	UTWY008225
88				CNB3L1XVN2
89		SAMSUNG	Samsung Xpress SL-M2060W	CNB2L1SM87
90				CNB3L1XVX6
91				CNB3L1XVNM
	2			
Projector				
1	2	EPSON	EPSON EB X29	RT2K5800236
2				RT2K5800400



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Sr No.	QTY	Brand Name	Model No.	Serial No
3	2	EPSON	EPSON EB U32	WF6K6400364
4				WF6K6400292
5	2	CASIO	Casio XJ-V1	A902DDBY71-502975
6				A902DDBY71-502874
7	1	CASIO	Casio XJ-V1	A902DDBY6C-494032

Laptop Details				
Sr No.	QTY	Brand Name	Model No.	Serial No
1	3	LENOVO	Workstat Dual Core	PK321V7
2				PK321V8
3				PK321V6
4	3	DELL	Dell Inspiron 7348, 2 in 1	8GDM832
5				2HDM832
6				2FDM832
7	2	HP	240 N3540, N5Q04PA	CND528336G
8				CND5283F9G
9	1	DELL	INS 5559 i5,	DG5BL72
10	1	HP	HP 15-AY 503 TX	CND7077KJ7
11	1	HP	HP AV 003-TX	5CD6473LK5
12	1	HP	HP HP ProBook 450-G4	5CD6515R49
13	1	HP	Dell inspiron 5559 Notebook	J9M1LC2
14	1	i-Ball	slide 3G 180	911433350024767
15	1	Apple	Ipad pro 9.7	SDNPRP02KGXQ4