



MUMBAI METRO RAIL CORPORATION LIMITED

Name of Work: Mechanized and Manual cleaning, Housekeeping, Landscaping Maintenance and Pest Control Works for MMRC New Office Building at Bandra Kurla Complex, Bandra (E), Mumbai

Summary of RFP Queries

S. No.	Clause No.	Clause Description	Clause Query	MMRC Response	Corrigendum (Y/N)
1	INFORMATION AND INSTRUCTIONS TO BIDDERS FOR e-TENDERING FORMING PART OF BID DOCUMENT Pg. 4	c. Bid Security Amount (Earnest Money Deposit) - ₹1,35,000.00 (Rupees One Lakh Thirty-Five Thousand) d. Cost of Tender Documents (Non-Refundable) - ₹ 5,900/- (Rupees Five Thousand and Nine Hundred Only) (Inclusive of GST i.e. ₹ 5,000 + 18% GST)	Whether Agencies having NSIC Certificate/MSME certificate are exempted from paying the EMD & Security Deposit?	Only Tender Document Fee and EMD is exempted. Security Deposit, Performance Guarantee, etc. have to be paid by the agency, if awarded the work.	N
2	INFORMATION AND INSTRUCTIONS TO BIDDERS FOR e-TENDERING FORMING PART OF BID DOCUMENT Clause 2 (h) Pg. 5	The bidder must have valid ISO 9001, ISO 14001 and OHSAS 18001: 2007 or the bidder must have IMS certification.... by the contractor.	Are all 3 certification mandatory? Or will any 1 or 2 suffice?	Tender Condition Prevails. All 3 ISO Certifications or IMS Certification are mandatory.	N
3	Schedule F 2 (10) Pg. 22	2(10) Percentage on cost of materials and labour to cover all overheads and profits. _____15%_____	In the price schedule at One Place it has been mentioned that Percentage on cost of materials and labour to cover all over heads & Profits should be 15%	Refer Corrigendum 1	Y
4	General Query		Will Bonus be calculated @ 8.33% of Basic + VDA with a capping of Rs. 7000	As per the general guidelines laid down by the Chief Labour Commissioner (Central). Vendor has to comply to the labour laws.	N
5	Schedule F Pg. 25	Clause 18 List of preferred machinery, tools & plants to be deployed by the contractor at site: -	In the list of machineries, there is one column as to the No of m/c's to deploy. Can you please clarify as to what is the no of m/c's you want us to deploy?	Contractor shall deploy the number of machineries as per the requirement on pro rata basis.	N
6	General Query		Is the scope of work to be done at only one site or at different sites?	Only One Site as mentioned in tender.	N

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7	General Query		If possible can we visit the site for a survey ?	Yes.	N
8	CPWD - 6 Pg. 9	Clause 10 The contractor whose bid is....specified in Schedule F.	BOCW Board which kind of certificate it is please guide me regarding this certificate	BOCW Board Certificate is not required for this contract.	Y
9	Form B Pg. 136	FORM OF BANKERS' CERTIFICATE FROM A SCHEDULED BANK	FORM OF BANKERS' CERTIFICATE which is content under the Bank Solvency- We have bank solvency of Rs. 1 Crore which is older than 6 months so please guide us whether it is accepted or not	Bank Solvency should be of current financial year i.e. 2018-19	N
10	CPWD Contractor's Labour Regulations Pg. 104		In this tender you have mentioned the CPWD contractors- whether the registration is required or not of CPWD	Registration with CPWD is not required.	N