

Pre-Bid Queries Response for Primavera DMS Tender No. MMRDA/MMRC/438

Sr. No.	Clause No.	Page No.	Content of RFP Requiring Clarification	Change Requested/ Clarification required	Response/Comments
1	3.5	38	DC should be located in Maharashtra.	Please confirm if DRC location can be elsewhere in India and in a different seismic zone than DC. Please specify.	DR can preferably be in a different seismic zone than DC or it should be minimum 150 km away from the DC
2	3.5	39	The OEM for Servers should be from top three vendors in terms of revenue as per IDC latest quarterly report on worldwide market share of servers.	Please specify vendors listed in the IDC list referred in this clause to avoid any confusion at the time of technical evaluation.	The OEM for Servers should be from top five vendors in terms of revenue as per IDC latest quarterly report on worldwide market share of servers. Such as - Dell, HP, IBM, Lenovo, Cisco.
3	3.5	38	The service provider should have a Disaster Recovery Server in a different Seismic Zone - a dedicated server with 50% of the configuration as the primary server with a suitable replication tool license and replication management.	Please provide desired RPO (Recovery Point Objective) and RTO (Recovery Time Objective) for data replication between DC and DRC.	30 mins and 2 hours
4	8.2.2.5	94	OEM should be from the top five Bidders in terms of revenue and market shares as per the IDC's latest quarterly report on Enterprise Network.	Kindly clarify which component's OEM is being referred in this clause?	OEM's such as Cisco, HP, Juniper, Huawei, Arista.
5	Scope of Work 3	24	Hosting, Application Support, Operations and Maintenance of both the solutions including all Licenses (Tool, hardware and software) required for a period of 3 years on Cloud Hosting Model.	Kindly confirm, MMRC looking for On premises or cloud based solution	All the data related to the solution should be hosted on Cloud.

5.5	Scope of Work 3	24	The Hosting, Application Support and O&M may be extendable upto 5 years if required by MMRC post completion of 3 years.	Request to help us understand if the commercials for the extended 2years have to be provided as an optional item. No place holder for the same. Kindly comment upon our understanding.	Commercials only for 3 years to be provided.
6	3.1.2.4	25	Total number of licenses to be procured may vary by -25% to +50% of the number of licenses indicated above. Licenses shall be bought as and when need arises for a specific project.	In RFP its mention only 22 license are required. Kindly confirm about no of license required for Primavera. Or Bidder will quote for higher no of license on same	The Bidder should quote only for 22 licenses. Should MMRC require additional licenses, it may procure based on the unit Cost provided.
7	3.2.2.5	34	System should allow reporting on the documents and workflows of the project. These reports can be provided as Excel spreadsheets, PDF files, etc. They may be triggered directly by users or sent automatically by the system	Kindly confirm, MMRC will provide Email solution for automatically sending reports to respective persons?	MMRC already has an email solution, MS Exchange in place.
8	3.5 -1	38	The uptime of the data centre shall be 99.98% and Cloud Platform availability should be 99.95% uptime. The Cloud platform should have the facility to check online usage reports.	Usage reports view for CPU, RAM, Disk & network utilization can be facilitated. In case of any further requirement, kindly make a mention of the same in detail.	The usage reports for CPU, RAM, DISK and Network utilization.
9	3.5 -1	38	The service provider should have a Disaster Recovery Server in a different Seismic Zone - a dedicated server with 50% of the configuration as the primary server with a suitable replication tool license and replication management.	Please elaborate points like how much data change is expected per Month, what is RPO,RTO expected.	The data change or data generation will be based on the application and the application vendor. Please size it accordingly

10	3.5-5	40	<p>Backup and Preventive Maintenance</p> <p>The selected bidder shall provide for backup management services (conduct regular backups and restoration (if required), of critical data and systems. The activities shall include:</p> <ul style="list-style-type: none"> · Backup of operating system, database and application as per stipulated policies. · Monitoring and enhancement of the performance of scheduled backups, schedule regular testing of backups and ensure adherence to related retention policies. 	<p>What is backup data type, Data size to backup, Backup policy & retention period required? Does client required to keep backup offsite?</p>	<p>All type of data that will be generated and required by the applications as desired for the project. The backup policies will be shared after the awarding of the tender.</p>
11	3.5 -1	39	<p>All Security Requirements like HTML/ SQL Injections, application of Stored Procedures etc. should be taken care of.</p>	<p>Request to detail out the level of VAPT required. Kindly make a mention of the same in detail.</p>	<p>It must cover OWASP top 10</p>
12	2.21	16	<p>All Bidders to be in India</p>	<p>We will do an internal JV with our parent company in Australia</p>	<p>Pls. see Section 2.21 PQ1. For Global Bidders, equivalent certificate in the country of incorporation/registration is needed.</p>
13	3	24	<p>You are asking for a single bid for primavera and collaboration tool</p>	<p>We only do collaboration, cant you come out with a separate tender for collaboration. Can we do part bid and we shall ensure integration with P6.</p>	<p>As per RFP</p>
14	3.3	35	<p>RFP asks for 10 full time PMP's on payroll by 31st march 2015</p>	<p>looks like a typo error in data stated. Collaboration platform has to be used by every member on the project who may not be PMP certified professional. Is it acceptable.</p>	<p>The clause is related only to Primavera Partner in case of consortium. It may be ignored.</p>

15	3.5	39	You need perpetual licenses.	For Hosted Solution there is no perprtual license but software as a service is provided. Post completion or project perprtual license will be provided	The Costing shuld be provided considering perpetual licenses.
16	3.5	38	DC in Maharashtra	We have 100s of customers working on our system in India, our data centres are in developed countries with highest level of od security possible. If Hosting is done on Amazon web services DC from India will it be acceptable.	As per RFP