

***“Requirement of Facility Management Services for IT Infrastructure at Mumbai Metro Rail Corporation (MMRC)”***

**Response to the queries raised in the Pre-bid Meeting held on 09.09.2016.  
The revised clause in the Standard Set of Deviations would prevail and will replace/supersede the respective existing clauses in the RFP**

<b>FMS Pre-Bid Queries Response</b>					
<b>Sr. No.</b>	<b>Clause No.</b>	<b>Page No.</b>	<b>Content of RFP Requiring Clarification</b>	<b>Change Requested/ Clarification required</b>	<b>Response/ Comments</b>
1.	3.2.2	20		Kindly provide the break-up (quantity) of complete IT hardware inventory covering Servers, Desktops, Laptops, Printers, Plotters, Scanners, UPS, Tablet PCs, Wi-Fi routers, Switches, Networking equipment's etc.	There are around total 100 users in two buildings combined. Approximate quantity would be around 60 desktops, 40 laptops, 40 printers, 40 laptops, 5 routers, 5 switches and LAN in two buildings.
2.	3.2	20	MMRC intends to avail the FMS for a period of 1 year initially which is extendable for another 2 years based on performance and yearly review	Kindly clarify on contract duration and on likely extendable period. In Financial format (clause no. 8.2, page no. 47) the contract duration stated is of (24 months) 2 years.	Clause modified as “MMRC intends to avail the FMS for a period of 2 years initially which is extendable for another 1 year based on performance and yearly review”
3.	2.12.1	11	Bidders shall submit, EMD of Rs. 1, 00, 000 (Rupees One Lakh only) through Online e-Tendering Payment Gateway mode only	As per section 1.2, EMD is Rs. 23,000. Kindly clarify	Clause modified as “Bidders shall submit, EMD of Rs. 23, 000 (Rupees Twenty three thousand only) through Online e-Tendering Payment Gateway mode only”
4.	5.3	28	The successful bidder shall be entirely responsible for all taxes (including service tax),	As per clause 8.2.1, financial proposal in exclusive of all	Clause modified as “All relevant taxes, duties, levies, etc. would be considered for

			stamp duties, license fees, and other such levies imposed etc.	taxes. Kindly clarify.	reimbursement on actuals as per prevailing Government Laws.
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